



#### **PATIENTS' WELFARE ASSOCIATION®**

NON GOVERNMENTAL, NON POLITICAL, DMC STUDENT RUN ORGANIZATION

## ANNUAL REPORT 2024

**AUDIT PRESENTED AT THE** 

**43**rd

ANNUAL GENERAL BODY MEETING



cGMP certified State of the art manufacturing facility









#### Iron Overload

Treatment of excessive accumulation of iron in the body due to multiple blood transfusions.



#### **Transfusion Dependent Thalassemia (TDT)**

Removing an excess of iron in the body that may be due to the transfusion dependent thalassemia (TDT).



DOSAGE: Dose for both Iron Overload & Transfusion Dependent Thalassemia TDT (>= 2 Years)

**INITIAL DOSE:** 

14mg/kg/day, orally, once a day

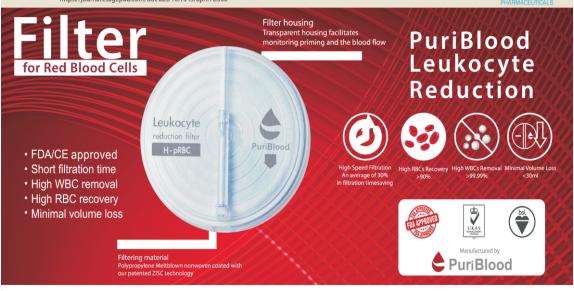
MAXIMUM DOSE: 28mg/kg/day,orally,once a day

AVAILABILITY: Arefed 180 mg Tablets 3x10 Arefed 360 mg Tablets 3x10 **INITIAL DOSE:** 20 mg/kg/day, orally, once a day

MAXIMUM DOSE: 40 mg/kg/day,orally,once a day AVAILABILITY: Arefed 250 mg Tablets 4 x7's Arefed 500 mg Tablets 4 x7's

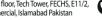
Manufactured by

REFERENCES https://www.ncbi.nlm.nih.gov/pmc/articles/PMC623547/Deferasirox https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5139945/https://journals.sagepub.com/doi/abs/10.1345/aph.1G566













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### **VISION, MISSION & VALUES**

#### **OUR VISION**

Making quality healthcare services accessible for all.

#### **OUR MISSION**

#### "We Feel, We Serve"

- Providing free of charge, quality healthcare services to individuals from all walks of life.
- Continuing a legacy of selfless service.
- Developing empathetic, service-oriented future leaders in healthcare.
- Striving to improve the community by promoting a spirit of giving.
- Bridging the gap between the services provided at Dr. Ruth K. M. Pfau Civil Hospital Karachi and the community's needs.

#### **OUR VALUES**

- Faith
- Empathy
- Integrity & Respect
- Inclusion & Equity
- Family & Community

## **OUR IMPACT**

23,455,203 PKR

Worth of medications dispatched for Thalassemia patients 226,195

Screening tests for HIV, Hepatitis B, Hepatitis C, Malaria and Syphilis were conducted, using state-of-the-art technology in PWA's Diagnostic Laboratory

5,932

Blood Transfusions done at Thalassemia Daycare Center.

70,009

Blood products dispatched from PWA's Blood Bank

#### **BLOOD TRANSFUSION SERVICES**

The Blood Transfusion Services has been a cornerstone of Patients' Welfare Association (PWA) for 42 years. In 1982, PWA established its Voluntary Blood Bank at Dr. Ruth K.M. Pfau, Civil Hospital Karachi to ensure the availability of safe and screened blood products, especially when blood banking practices were inconsistent and unreliable. Today, PWA's Voluntary Blood Bank is the country's largest single-outlet blood bank, distributing around 150-200 units of screened blood products daily, entirely FREE OF CHARGE. Registered with the Sindh Blood Transfusion Authority (SBTA), the blood is meticulously tested against five key parameters: Hepatitis B, Hepatitis C, and HIV using Chemiluminescence immunoassay or (CLIA), Malaria, and Syphilis through Immuno Chromatographic Test (ICT) and Rapid Plasma Reagin (RPR) respectively, all under World Health Organization (WHO) guidelines.

PWA Voluntary Blood Bank has reached several significant milestones in the current fiscal year. On 1st August 2023, we proudly launched ZAAVIA-PANACEA, our advanced blood bank software, marking a significant step towards digitalized, paper-free blood banking. This innovative system streamlines and enhances our operations while introducing automated checks and balances at every stage, significantly reducing the risk of errors and ensuring greater efficiency and safety. PWA also started dispatching Cryoprecipitate (CP) and Cryosupernatant (CS) from fresh frozen plasma(FFPs) in November 2023, completely free of cost, further solidifying our commitment to providing essential blood products to those in need. These blood products play a key role in the management of rare blood disorders like hemophilia, Von Willebrand disease and protein deficiencies. In January, PWA also established a major agreement with the Neurology Department of Civil Hospital Karachi, providing them with crucial FFPs for their new plasma exchange unit going forward. Additionally, to maintain a steady supply of blood, PWA organized around 30 blood donation drives throughout the year yielding an output of over one thousand voluntary blood donations, complemented by multiple awareness sessions regarding the importance of voluntary blood donation at various institutions, including Federal Urdu University, Karachi University, Dawood University of Engineering & Technology, Kiran Foundation, Mazin Academy, and Shamsi School. These efforts have significantly contributed to our mission of ensuring a reliable blood supply for the community.

Thanks to the unwavering support of our donors and well-wishers and the exceptional dedication of our volunteers and employees, PWA has been able to provide this life-saving service, free of charge, across Karachi for over four decades. With your continued support, we look forward to achieving even greater milestones in the years to come.

Viçe-President Blood Transfusion Services

# PATIENTS' WELFARE ASSOCIATION Output report of Blood Transfusion Services

From July 2023 to June 2024

70,009	7260	46,394	16,355	Total
5719	563	4010	1146	June-24
6832	736	4120	1976	May-24
5198	612	2708	1878	Apr-24
3934	677	1650	1607	Mar-24
6802	613	4097	2092	Feb-24
6373	680	4056	1637	Jan-24
5928	593	4483	852	Dec-23
6360	552	4476	1332	Nov-23
5739	613	4298	828	Oct-23
6640	568	4288	1784	Sep-23
5524	527	4113	884	Aug-23
4960	526	4095	339	Jul-23
Total	Platelets	Packed Red Cells	Fresh Frozen Plasma	
	#	Output		Month
	1707	TIOM July 2020 to Julie 2027	110	

#### THALASSEMIA SERVICES

Thalassemia is a blood disorder that impairs the body's ability to produce effective hemoglobin, a vital component of red blood cells. This condition significantly reduces life expectancy and requires lifelong medical care, along with imposing a heavy financial and emotional burden on affected individuals and their families.

To address this critical health issue, Patients' Welfare Association (PWA) established the Thalassemia Daycare Centre (TDC) in 2011. It aims to provide quality care, management, and support to thalassemia patients, particularly those from underprivileged backgrounds. In this regard, PWA's Thalassemia Daycare Centre offers crucial services including, safe and screened blood transfusions, iron chelation therapy, necessary supporting medications, and routine laboratory investigations, free of charge. These services are administered under the supervision of a qualified consultant hematologist, medical officer, and trained nurses. Recognized by the Thalassemia Federation of Pakistan (TFP) for its substantial contributions to the prevention and management of Thalassemia, our TDC is currently serving more than 200 registered patients. This year, we were honored to be recognized as a Thalassemia International Federation (TIF) member.

To ensure the continuity of quality care for every registered patient, PWA runs the **"Sponsor A Thalassemia Patient"** (SAT) campaign every year. This initiative aims to raise the necessary funds to cover annual treatment costs ranging from PKR 350,000 to 450,000 per patient.

The Thalassemia Daycare Centre (TDC) continued its mission of providing comprehensive management to patients in 2023-2024. A major milestone of this year was the **renovation of TDC**, with the acquisition of new beds and equipment to ensure a more comfortable and improved patient experience. This was generously supported by our dedicated alumni from the batch of 1994. As part of our holistic approach, counseling sessions were held for parents of our registered patients, focusing on nutrition and hygiene. Additionally, as a part of our efforts for thalassemia prevention, we offered free thalassemia screening tests to the extended family members of our patients. In February, we started using **Leukocyte Reduction Filters (LRF)**, which have enhanced the safety of blood transfusions by significantly reducing the risk of transfusion-related reactions.

A significant milestone was signing a Memorandum of Understanding (MoU) on 28th January with the Department of Nutrition & Dietetics of Shaheed Mohtarma Benazir Bhutto (SMBB) Trauma Center to provide free nutritional counseling to TDC patients. PWA also renewed its MOUs with the Afzaal Memorial Thalassemia Foundation (AMTF) and The Health Foundation (THF). Their continued support has strengthened our ability to provide safer and more secure care for our patients.

PWA, apart from providing medical management, focuses on the mental and psychological well-being of its patients. In this regard, the **Healthy Mind activity** was organized by Dr. Dua Noorani, promoting personal hygiene among our TDC patients. **Storytelling sessions** were conducted in collaboration with **GoRead** to encourage mindfulness and promote mental revitalization. Furthermore representatives from the "**Make a Wish Foundation**" visited TDC, bringing joy to our patients with gifts and wishes. An MoU was signed with the **Faryal Kamran Initiative**, integrating our thalassemia patients into their "**Million Smiles Campaign**", further strengthening our support network and bringing hope and smiles to many faces.

To amplify our impact, we actively engaged in community outreach. Our volunteers conducted Thalassemia awareness sessions at institutions like Shamsi School, Mazin Academy, Kiran Foundation, Karachi University, Dawood University, and Federal Urdu University, educating the public about the importance of early diagnosis and blood donation. Our volunteers represented PWA in the walk organized by Help International Welfare Trust (HIWT) to raise awareness about thalassemia.

We are deeply grateful to our donors and well-wishers for their generous support. Your contributions have been instrumental in enabling us to provide quality services and create a positive environment where our resilient patients can stay healthy, happy, and hopeful.

Vice-President, Thalassemia Services

## PATIENTS' WELFARE ASSOCIATION

Thalassemia Report From July 2023 to June 2024

					rioni Juny 2	10111 July 2023 to Julic 2024				
Month	Total Blood Bags Total CBC	Total CBC	Medicine & Injection	Blood Consumption	Salaries & Allowances	Depreciation	Repair & Maintenance	Printing & Stationery	Miscellaneous	Total Expenditure
Jul-23	426	594	1,108,865	777,450	354,622	19,293	380			2,260,610
Aug-23	511	486	1,047,703	932,575	401,269	19,293				2,400,840
Sep-23	521	521			399,538	19,293			009	2,384,791
Oct-23	522	563	1,458,154	952,650	466,083	19,293	18,080		6,950	2,924,209
Nov-23	497	558		907,025	450,440	19,293	330	4,995	17,015	2,681,305
Dec-23	451	546	1,834,697	823,075	448,869	19,293		1,600	5,300	3,132,834
Jan-24	929		1,992,959	056,656	415,615	19,293			059	3,388,467
Feb-24	455	554	268,137	830,375	441,137	19,293		6,500	199	1,568,641
Mar-24	521		5,017,179	950,825	501,274	19,293				6,488,571
Apr-24	490	949	2,928,506	894,250	440,526	19,293	2,500			4,285,075
May-24	499	583	2,878,599	519'016	258,900	19,293	300		11,000	4,078,767
Jun-24	513	634	2,623,661	936,225	264,811	19,293	13,850			3,857,839
Total	5,932	6,973	23,455,203	10,825,900	4,843,084	231,511	35,440	16,095	44,714	39,451,947

#### **NEW VENTURES**

This year, we prioritized improving efficiency and operational management through the adoption of two key software systems to revolutionize our workflow.

**ZAAVIA-PANACEA**, our blood bank management software, was inaugurated on 1st August 2023 by our esteemed alumnus and board member, Prof. Dr. Abdul Bari Khan. This software has enhanced our ability to maintain real-time data accuracy, reduce manual errors, and ensure better coordination across departments involved in blood bank operations.



Prof. Dr. Abdul Bari Khan inaugurating the launch of ZAAVIA-PANACEA along with volunteers and employees

We also introduced **ERPNext**, an accounting software that has made managing our finances much simpler. It has helped us track expenses, plan budgets, and generate reports more efficiently, giving us better transparency and control over our financial processes.

#### **NEW VENTURES**

We also achieved the highly anticipated **PCP accreditation**, which has added credibility and strength to our operations. Awarded by the **Pakistan Centre for Philanthropy (PCP)**, this certification is granted after a rigorous assessment of an organization's internal governance, program effectiveness, and financial management. This recognition reinforces PWA's trustworthiness as a leading philanthropic organization and serves as a powerful motivation to uphold our commitment to excellence in every aspect of our work.

PWA launched **MedConnect Series** as part of our ongoing efforts to expand educational outreach. The series featured insightful episodes, including **Dr. Najeeb Ahmed** (Batch 2001) discussing radiology, **Dr. Muhammad Sohaib Khan** (Batch 2012) sharing insights on training opportunities in Pakistan versus the US, and **Dr. Wasiq Paracha** (Batch 2016) elaborating on the idea of pursuing medicine in the UK.



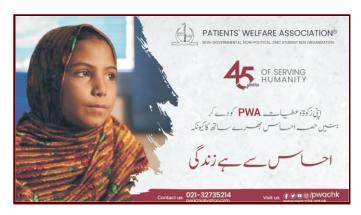
#### **Donors' Conference 2023**

On 23rd September 2023, Patients' Welfare Association hosted the **Donors' Conference 2023** at Dow Medical College, to honor the invaluable contributions of our generous donors. The event was graced by **Mr. Javed Iqbal, Director of JK Enterprises**, as the Chief Guest, alongside distinguished Honorary Guests, including **Mr. Shahid Anwar Tata, Prof. Dr. Saeed Mohammed Quraishy, Prof. Dr. Saba Sohail, and Dr. Syed Khalid Bukhari**. The conference showcased PWA's remarkable achievements and milestones, reinforcing our commitment to saving lives. **NewsOne Pakistan** covered the event, highlighting the profound impact of our life-saving services.





#### **ZAKAT CAMPAIGN 2024**



On 26th February 2024, PWA launched its annual Zakat Campaign, our signature Ramadan fundraiser that stood out as one of the most impactful initiatives of the year. Flyers were distributed to a variety of areas and clubs such as Landhi Association of Trade and Industries (LATI), DA Creek Club, DA Sunset Club, Korangi Association of Trade and Industries (KATI), Karachi Women Chamber of Commerce and Industries (KWCCI), Karachi Golf Club, and Karachi Club. The Share Hope Campaign engaged schools and universities for fundraising as well. Meetings with long term supporters and major philanthropists were also held, fostering strong connections and ensuring continued engagement with our donor community. As a result, the campaign was a major success, breaking all of our prior fundraising records.

#### **Media Transmissions**





To raise awareness for our cause, PWA placed advertisements in newspapers such as Jang, Dawn, and Business Recorder. In addition, renowned celebrities like Behroze Sabzwari played a key role in amplifying our appeal for support during the sacred month of Ramadan. Our volunteers also represented PWA on TV channels including Bol News, TVOne, and Aaj Entertainment and on radio stations such as FM Awaaz, FM 107.4, FM 101, and FM 107, significantly boosting visibility.

#### **Awareness Sessions and Voluntary Blood Donation Drives**



This year, PWA organized **30** impactful blood donation camps and awareness sessions. We held university-based camps and partnered with organizations like **Progressive Traders, Lucky Textile and A.F. Ferguson & Co.** Community collaborations included **Imam Bargah and Bohrani Masjid, Dynamik Gym, and Mövenpick Hotel**. Blood donations from these camps enabled PWA to meet the needs of patients requiring life-saving transfusions, the awareness sessions helped us to promote health awareness within our community.

#### **Corporate Partnerships & Support**



This year, we made significant strides in engaging with the corporate sector. We are grateful to **NBP Funds**, **Arif Habib Corporation**, **Hilton Pharma**, **PARCO**, **INFAQ Foundation**, **and Abbott Laboratories** for their contributions through their Corporate Social Responsibility. Additionally, **Haseen Habib** sponsored fire extinguishers ensuring the fire safety of our facility, along with **Rehmat-e-Shireen and Walkeaze** placing our donation boxes at their outlets. Our volunteers also represented the organisation at the **HealthAsia International Exhibition and Conferences** at Expo Center Karachi that gave us a chance to develope valuable partnerships and interact with them.

## **PCP CERTIFICATION**

We are proud to present our Pakistan Centre for Philanthropy (PCP) certification, a testament to our commitment to transparency and reliable service.

PCP-2024/1264
Certification No:



Certifies .

PATIENT'S WELFARE ASSOCIATION

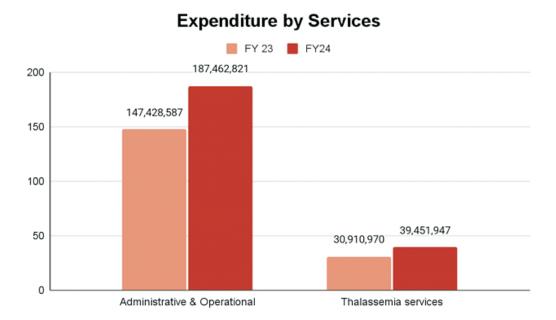
For demonstrating excellence and leadership as per NPO evalution standards notified by FBR

Executive Director Shazia Masood Amjad

#### TREASURER'S REPORT

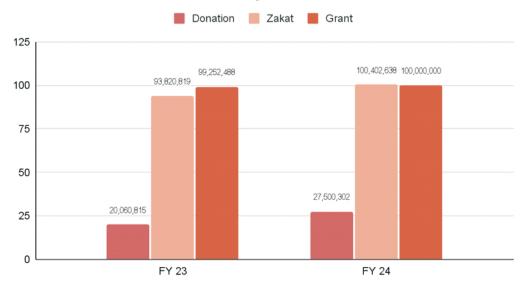
With the blessings of Almighty Allah SWT, Patients' Welfare Association presents its audit for the fiscal year 2023-2024, that has been a period of significant financial activity for PWA. This report provides an overview of our financial performance, including detailed insights into our expenses, income, endowment fund status, and milestones achieved in the year.

In the fiscal year 2023-2024, the total annual expenses amounted to **PKR 222 million**. Of this, expenditure on thalassemia services amounted to **PKR 39 million**, while that on blood bank administration and operations amounted to **PKR 187 million**.



The total income for the fiscal year 2023-2024 was **PKR 264 million**. This income was majorly sourced from Grant in Aid from the Health Department of Sindh (PKR 100 million), Zakat (PKR 100 million), and donations (PKR 27 million). Furthermore, we yielded a significant amount from our annual Zakat Campaign amounting to PKR 75.8 Million.

#### 2 Years Analysis of Income



The endowment fund for the fiscal year 2023-2024 stands at **PKR 13.5 million**. This fund is crucial for ensuring the long-term financial stability and sustainability of the association and one of our major goals going forward is to further nurture this fund. Another key step forward taken this year was increasing our bank profits, providing PWA with another avenue of funds for service provision.

A major milestone this year was the deployment of a new accounting software "ERP-Next", a significant step towards enhancing our processes, transparency, and data management in all our financial operations.

The detailed audited financial reports for the year 2023-2024 are attached further. We are indebted to our supporters for putting their trust in us. The past 45 years of growth and success had only been possible by the endeavors of our volunteers, the unwavering support of our donors, and dedication of our employees. May Allah accept all our efforts for the benefit of mankind. Ameen



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#### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE GOVERNING BODY

#### Opinion

We have audited the financial statements of **Patients' Welfare Association ("**the Association") which comprise the statement of financial position as at June 30, 2024 and the statement of income and expenditure, the statement of changes in accumulated funds and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policy information.

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Association as at June 30, 2024, and of its financial performance and its cash flows for the year then ended in accordance with accounting and reporting standards as applicable in Pakistan.

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Association in accordance with International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code), and we have fulfilled our ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide basis for our opinion.

#### Responsibilities of Management and Those charged with Governance for the Financial Statements

The management is responsible for the preparation and fair presentation of the financial statements in accordance with the approved accounting and reporting standards as applicable in Pakistan, and for such internal control as the management determine necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Associations' financial reporting process.

#### Auditor's Responsibility for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Associations to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The engagement partner on the audit resulting in this independent auditor's report is Zulfikar Ali Causer.

KARACHI

DATED: 2 1 OCT 2024

UDIN: AR202410067YX30Qw5G4

BDO EBRAHIM & CO. **CHARTERED ACCOUNTANTS** 

BDO Ebrahim & Co. Chartered Accountants

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#### PATIENTS' WELFARE ASSOCIATION STATEMENT OF FINANCIAL POSITION AS AT JUNE 30, 2024

	<b>N</b> 7	2024	2023
ASSETS	Note	Rupees	Rupees
NON CURRENT ASSETS			
Property and equipment	4	58,673,859	55,557,539
Intangible asset	5	611,890	1,402
Total non current assets	· -	59,285,749	55,558,941
CURRENT ASSETS			
Stocks	6	21,410,521	22,918,727
Short term investment	7	180,000,000	
Loan, advances and prepayments	8	3,042,635	8,539,053
Security deposit	9	32,325	25,125
Cash and bank balances	10	79,716,455	231,075,238
Total current assets		284,201,937	262,558,143
TOTAL ASSETS	_	343,487,686	318,117,084
FUNDS AND LIABILITIES	-		
CURRENT LIABILITIES			
Accounts payable	12	11,850,970	25,867,171
Accrued and other liabilities	13	538,403	605,110
Deferred income	14	31,074,185	34,100,800
Total current liabilities		43,463,558	60,573,081
NET ASSETS	_	300,024,127	257,544,003
NET ASSETS REPRESENTED BY:			
Restricted fund - Endowment Fund		13,551,906	13,551,906
Unrestricted fund - Accumulated surplus		286,472,221	243,992,097
Total funds and liabilities	=	300,024,127	257,544,003

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The annexed notes from 1 to 23 form an integral part of these financial statements,

CONTINGENCIES AND COMMITMENTS

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#### PATIENTS' WELFARE ASSOCIATION STATEMENT OF INCOME AND EXPENDITURE FOR THE YEAR ENDED JUNE 30, 2024

		2024	2023
	Note	Rupees	Rupees
INCOME			
Income	15	264,546,058	260,065,488
		264,546,058	260,065,488
EXPENDITURE			
Administrative and operational expenses	16	187,462,821	147,428,587
Finance cost		5,831	40,172
		187,468,652	147,468,759
Surplus of income over expenditure		77,077,406	112,596,729
Deficit of income over expenditure on Thalassemia service	17	(34,597,282)	(28,108,990)
Surplus for the year		42,480,124	84,487,739
Surplus for the year attributable to:			
Restricted fund - Endowment Fund		-	_
Unrestricted fund - Accumulated Surplus		42,480,124	84,487,739
		42,480,124	84,487,739

The annexed notes from 1 to 23 form an integral part of these financial statements.

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#### PATIENTS' WELFARE ASSOCIATION STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED JUNE 30, 2024

	2024 Rupees	2023 Rupees
Surplus for the year	42,480,124	84,487,739
Other comprehensive income	-	-
Total comprehensive income for the year	42,480,124	84,487,739

The annexed notes from 1 to 23 form an integral part of these financial statements.

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#### PATIENTS' WELFARE ASSOCIATION STATEMENT OF CHANGES IN FUNDS FOR THE YEAR ENDED JUNE 30, 2024

	Restricted- Endowment fund	Unrestricted- Accumulated Surplus	Total
Balance as at July 1, 2022	13,551,906	159,504,358	186,738,161
Total comprehensive income for the year	-	84,487,739	84,487,739
Balance as at June 30, 2023	13,551,906	243,992,097	271,225,900
Total comprehensive income for the year	-	42,480,124	42,480,124
Balance as at June 30, 2024	13,551,906	286,472,221	313,706,024

The annexed notes from 1 to 23 form an integral part of these financial statements.

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#### PATIENTS' WELFARE ASSOCIATION STATEMENT OF CASH FLOWS FOR THE YEAR ENDED JUNE 30, 2024

		2024	2023
	Note	Rupees	Rupees
CASH FLOWS FROM OPERATING ACTIVITIES			
Surplus for the year		42,480,124	84,487,739
Adjustment for non-cash and other items:			
Depreciation	4.2	6,331,174	6,030,393
(Gain)/loss on disposal of fixed assets	15.2	(153,199)	(153,660)
Finance cost		5,831	40,172
	-	48,663,930	90,404,644
(Increase) / decrease in current assets			
Stocks	Γ	1,508,205	(7,576,701)
Loan, advances and prepayments		6,716,122	(6,394,464)
Security deposit		(7,200)	- 1
	_	8,217,127	(13,971,165)
(Decrease) / Increase in current liabilities			
Accounts payable	Г	(14,016,201)	22,884,161
Accrued and other liabilities		(66,706)	(112,800)
Deferred Liabilities	1	(3,375,417)	(3,788,978)
	<u>-</u>	(17,458,324)	18,982,383
Cash (used in) / generated from operations	-	39,422,733	95,415,862
Finance cost paid		(5,831)	(40,172)
Income tax paid		(1,219,705)	(304,668)
Net cash generated from operating activities	-	38,197,197	95,071,022
CASH FLOWS FROM INVESTING ACTIVITIES			
Capital expenditure	Г	(9,709,180)	(1,285,627)
Short term investment		(180,000,000)	(1,285,027)
Proceeds from sale of property and equipment		153,200	170,000
Net cash (used in) investing activities	L	(189,555,980)	(1,115,627)
Net (decrease) / increase in cash and cash equivalents	-	(151,358,783)	93,955,395
Cash and cash equivalents at beginning of the year		231,075,238	137,119,843
Cash and cash equivalent at end of the year	10	79,716,455	231,075,238
can and sam squirmont at one of the jour	10 =	77,710,733	231,013,230

The annexed notes from 1 to 23 form an integral part of these financial statements.

PATRON

ON PRESIDENT

#### PATIENTS' WELFARE ASSOCIATION NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED JUNE 30, 2024

#### 1. NATURE AND STATUS OF OPERATIONS

Patients' Welfare Association (the Association) is a Social Welfare Organization carrying out welfare activities at Civil Hospital, Karachi. The Association was established in the year 1979. It is registered under Voluntary Social Welfare Agencies (Registration and Control) Ordinance, 1961 with Director of Social Welfare Affairs, Government of Sindh vide Reg. DSW(S)/399 of 1981 dated December 31, 1981.

#### 2. BASIS OF PREPARATION

#### 2.1 Statement of compliance

These financial statements have been prepared in accordance with the accounting and reporting standards as applicable in Pakistan which comprise of:

- Revised Accounting and Financial Reporting Standards for Small-Sized Entities (Revised AFRFs for SSEs) issued by the Institute of Chartered Accountants of Pakistan (ICAP) as notified under the Companies Act 2017; and
- Accounting Standard for Non Profit Organizations (NPOs) issued by the Institute of Chartered Accountants of Pakistan (ICAP) as notified under the Companies Act 2017.

#### 2.2 Basis of measurement

These financial statements have been prepared under historical cost basis, unless otherwise stated.

#### 2.3 Functional and presentation currency

The financial statements are presented in Pakistani rupees ('Rupees' or 'Rs'), which is the Association's functional and presentation currency.

#### 3 MATERIAL ACCOUNTING POLICY INFORMATION

The material accounting policies applied in the presentation of these financial statements are set out below. These policies have been consistently applied for the year presented, unless otherwise stated.

#### 3.1 Property and equipment

Items of property and equipment are stated at cost less accumulated depreciation and impairment, if any. Depreciation is charged based on reducing balance method at the rates specified in note 4 to the financial statements. Depreciation on additions is charged from the month the asset is put into use, whereas depreciation is charged upto months in which asset is disposed off, in the year of disposal. The assets' residual values and useful lives are reviewed periodically and adjusted if it impacts on depreciation.

Maintenance and normal repairs are charged to the statement of income and expenditure as and when incurred. Major renewals and improvements are capitalized and the assets so replaced, if any, are retired.

Gain and loss on disposal of property and equipment is accounted for in the statement of income and expenditure currently.

#### Capital work in progress

Capital work in progress is stated at cost less impairment loss, if any.

#### 3.2 Intangible asset

Intangibles are stated at cost less accumulated amortization and impairment losses, if any. Amortisation is charged on the reducing balance method as the rates specified in notes 5 of the financial statements.

Amortization is charged in the statement of income and expenditure from the month the asset is available for use by applying the reducing balance method at the rates specified in relevant note.

Costs associated with maintenance of intangible assets are charged to income and expenditure account as and when incurred.

#### 3.3 Stock in hand

Stock in hand includes reagent and allied, antiseras, medicines, injections and screening reagents. Stock in hand is valued at lower of cost or net realisable value, whichever is lower and recorded using first-in first-out method.

#### 3.4 Donation in kind

Donation in kinds are recorded at their fair value at the date of receipt in the relevant head of account, depending upon the nature of item received.

#### 3.5 Cash and cash equivalents

For the purposes of cash flow statement, cash and cash equivalents consists of cash in hand and balances with banks net of borrowings not considered to be in the nature of financing activities.

#### 3.6 Revenue recognition

Donations & grants either in cash or in kind are recorded when received. All contributions are considered to be available for unrestricted use unless specifically restricted by the donor.

#### 3.7 Fund account

#### a) Restricted - Endowment fund

The Association has created endowment fund, in order to support financial difficulty, that may arise due to lack of adequate donations and zakat receipts in future financial years. These Funds are governed by the rules approved by the Patron. The contributions to the Funds include transfers by the Association from its surplus as well as amounts received in lieu of Grants.

#### b) Unrestricted - Accumulated surplus

Any excess of income over expenditure which is not transferred to endowment fund is taken to the accumulated surplus.

#### 3.8 Taxation

The association claims tax credit equal to one hundred per cent of the tax payable under section 100C of Income Tax Ordinance, 2001, including minimum tax and final taxes payable. Therefore, no provision for taxation has been recorded in these financial statements for current year.

#### 3.9 Foreign currency translation

Foreign currency transactions are translated into Pakistani Rupees using the exchange rates prevailing at the date of the transactions. Assets and liabilities in foreign currencies are translated at the rate of exchange prevailing at the reporting date. Exchange gains and losses are recognised in the statement of income and expenditure.

## PROPERTY AND EQUIPMENT

			30-Jun-24	24		
Particulars	Written Down Value As at July 01, 2023	Additions for the year	Disposals (written down value)	Depreciation for the year	Written Down Value As at June 30, 2024	Rate %
Structural improvement-Blood bank building	2,130,727	755,640		(258,546)	2,627,821	10%
Structural improvement-Laboratory building	844,369		•	(84,437)	759,934	10%
Blood bank - Equipment	15,987,017	5,481,670	1	(2,057,423)	19,411,264	10%
Laboratory - Equipment	571,962			(57,196)	514,766	10%
Drug bank fittings	96,980	,	,	(9,698)	87,282	10%
Office equipment	988,910	723,605		(141,219)	1,571,296	10%
Thalassemia Day Care Centre	783,264	2,075,560		(231,511)	2,627,313	10%
Regional Blood Centre	34,154,310	348,800		(3,428,927)	31,074,183	10%
Total rupees - 2024	55,557,539	9,385,275		(6,268,957)	58,673,859	•
	W. Carlotte		2000			
Particulars	Written Down Value As at July 01, 2022	Additions for the year	Disposals (written down value)	Depreciation for the year	Written Down Value As at June 30, 2023	Rate %
Structural improvement-Blood bank building	2,367,475			(236,748)	2,130,728	10%
Structural improvement-Laboratory building	938,188			(93,819)	844,369	10%
Blood bank - Equipment	16,482,401	1,203,804		(1,699,188)	15,987,017	10%
Laboratory - Equipment	635,513	,		(63,551)	571,962	10%
Drug bank Fittings	107,755			(10,776)	96,980	10%
Office equipment	1,010,552	81,823		(103,465)	988,910	10%
Vehicles	16,340		(16,340)		,	10%
Thalassemia Day Care Centre	870,293			(87,029)	783,264	10%
Regional Blood Centre	1	37,889,778		(3,735,468)	34,154,310	
Total rupees - 2023	22,428,517	39,175,405	(16,340)	(6,030,043)	55,557,539	

		Note	2024 Rupees	2023 Rupees
4.1	Capital work in progress			
	Opening balance Additions made during the year Transfer to fixed assets Closing balance	4.1.1	-	32,878,042 5,011,736 (37,889,778)
4.1.1	Patients' Welfare Association received various ed Transfusion Project, phase 2, funded by KFW Government of Pakistan.			
4.2	Allocation of depreciation expense for the year is	as follow:		
	Blood Bank	16	5,811,790	5,745,730
	Laboratory	16	84,437	93,819
	Administration	16	141,219	103,465
	Thalassemia Day Care centre	17.2	231,511	87,029
	•	_	6,268,957	6,030,043
5	INTANGIBLE ASSETS	_		
	Opening net book value		1,402	1,752
	Additions made during the year	5.1	672,705	-
	Amortization charge for the year	_	(62,217)	(350)
	Closing net book value	=	611,890	1,402
5.1	This represents ERP next software installed during	ng the year.		
6	STOCK			
	Reagent and antisera kits		7,271,944	12,422,192
	Medicines and injections		12,345,026	6,767,387
	Blood bags		1,793,551	3,729,148
			21,410,521	22,918,727
7	SHORT TERM INVESTMENT	-		
	Term deposit receipts	7.1	180,000,000	-

7.1 This represents Term Deposit Receipts placed with a commercial bank amounting to Rs. 155 million and Rs. 25 million carrying profit at 11.56% (2023: nil) for one month respectively.

		Note	2024 Rupees	2023 Rupees
8	LOAN, ADVANCES AND PREPAYMENTS			
	Loan and advances to staff Prepayments Income tax withheld at source		107,724 282,657 2,652,254	6,976,538 129,966 1,432,549
9	SECURITY DEPOSIT		3,042,635	8,539,053
	Deposit against drinking water supply		32,325	25,125
10	CASH AND BANK BALANCES			
	Cash in hand Cash at bank Local currency accounts		47,631	65,438
	Current account Saving account	10.1	20,479,077 58,056,539 78,535,615	38,274,206 191,931,380 230,205,586
	Foreign currency account Current account		1,133,209 79,716,455	804,214 231,075,238
10.1	These carry profit rates ranging from 2.75% to 2.9	00% (2023:	3.25% to 6.30%) pe	r annum.
11	RESTRICTED FUND			
	Endowment fund	11.1	13,551,906	13,551,906
11.1	Endowment fund			
	Opening balance Received during the year		13,551,906	13,551,906
12	ACCOUNTS PAYABLE		13,551,906	13,551,906
	Reagent / antisera (blood bank) Medicine and injection Reagent / antisera (diagnostic laboratory) Drug Bank		10,619,122 318,000 30,042 883,805 11,850,970	22,106,631 3,505,098 255,442 - 25,867,171

		Note	2024 Rupees	2023 Rupees
13	ACCRUED AND OTHER LIABILITIES			
	Accrued expenses		538,403	166,181
	Other liabilities		-	438,929
			538,403	605,110
14	DEFERRED INCOME	_		
	Deferred income	14.1	31,074,185	34,100,800

14.1 This represents deferred regional blood centre grant in lieu of assets, which is being amortized in line with the depreciation expense of those assets over the same period.

#### 15 INCOME

	2024	2023	2024	2023	2024	2023	2024	2023
	General		Laboratory		Blood bank		Total	
Zakat	100,402,638	93,820,819	-	-	-	-	100,402,638	93,820,819
Donations	26,845,271	20,060,815	-	-	655,031	-	27,500,302	20,060,815
Donations in kind	3,501,613	3,883,214	138,000	3,547,516	24,794,299	37,946,434	28,433,912	45,377,164
Bank profit	7,727,013	1,396,540	-	-	-	-	7,727,013	1,396,540
Exchange gain	328,995	-	-	-	-	-	328,995	-
Souvenir	-	4,000	-	-	-		-	4,000
Others	153,199	153,662	-	-	-		153,199	153,662
Government grant donation	100,000,000	99,252,488		-		-	100,000,000	99,252,488
	238,958,728	218,571,538	138,000	3,547,516	25,449,330	37,946,434	264,546,058	260,065,488

#### 16 ADMINISTRATIVE AND OPERATIONAL EXPENSES

		2024	2023	2024	2023	2024	2023	2024	2023
	_	General		Laboratory		Blood bank		Total	
Reagent / antisera			-	144,000	198,000	75,487,419	52,174,441	75,631,419	52,372,441
Reagent / allied			-	520,800	-		-	520,800	
Salaries and allowances		9,771,533	8,426,941			22,287,482	23,207,015	32,059,015	31,633,956
Blood bags		-	-		-	58,042,951	46,721,558	58,042,951	46,721,558
Advertisement for donation		2,375,053	1,796,035		-	-		2,375,053	1,796,035
Printing and stationery		968,641	272,072	3,850	-	2,092,205	1,771,310	3,064,696	2,043,382
Security service		1,291,404	721,056			-	-	1,291,404	721,056
Repair and maintenance		1,841,655	839,631	10,913	55,470	1,081,961	1,275,468	2,934,529	2,170,569
Miscellaneous		499,258	349,652		-			499,258	349,652
Water expense		177,815	230,310		-	-		177,815	230,310
Telephone expenses		460,492	258,711	-	-		-	460,492	258,711
Conveyance expense		67,385	48,300		-	-	2	67,385	48,300
Postage		-	8,852			-	-		8,852
Fees and subscription		1,123,620	116,490		-			1,123,620	116,490
Audit fee		220,000	200,000		_	_	-	220,000	200,000
Accountancy services		1,321,000	2,347,250				-	1,321,000	2,347,250
Common stationery and janitorial stuff		618,733	-		-	-	-	618,733	-,,
Finance cost		5,831	40,172			-		5,831	40,172
Depreciation	4.2	141,219	103,465	84,437	93,819	5,811,790	5,745,730	6,037,446	5,943,014
Amortisation	5	62,217	-		-			62,217	
Miscellaneous	_	20,000	79,371			934,990	387,640	954,990	467,011
	_	20,960,024	15,798,136	764,000	347,289	165,738,797	131,283,162	187,462,821	147,428,587

#### 17 DEFICIT OF INCOME OVER EXPENDITURE ON THALASSEMIA SERVICES

The Health Department, Government of Sindh (HDS) has provided necessary equipment to the Association in respect of Thalassemia Day-care Centre (TDC) in terms a memorandum of understanding executed between HDS and Association. The Association is responsible for operations of TDC. The income and expenditure relating to TDC is as follows:

		Note	2024 Rupees	2023 Rupees
	Income	17.1	4,854,665	2,801,980
	Expenditure	17.2	(39,451,947)	(30,910,970)
			(34,597,282)	(28,108,990)
17.1	Income			
	Zakat		1,663,320	2,044,840
	Donation		3,191,345	757,140
			4,854,665	2,801,980
17.2	Expenditure			
	Medicine and injection		23,455,203	14,334,315
	TDC blood consumption		10,825,900	11,855,810
	Salaries and allowances		4,843,084	4,201,980
	Diagnostic lab expense		-	380,760
	Depreciation		231,511	87,029
	Repair and maintenance		35,440	47,251
	Printing and stationery		16,095	2,325
	Miscellaneous		44,714	1,500
			39,451,947	30,910,970

#### 18 CONTINGENCIES AND COMMITMENTS

There were no contingencies and commitments at the reporting date (2023: nil).

#### 19 NUMBER OF EMPLOYEES

The number of employees as at the year end were 67 (2023: 79).

#### 20 TRANSACTIONS WITH RELATED PARTIES

No transactions were undertaken with related parties during the year (2023: none).

#### 21 CORRESPONDING FIGURES

Corresponding figures have been rearranged and reclassified, wherever necessary for the purpose of comparison. However, no material reclassification has been made during the year.

#### 22 GENERAL

Figures have been rounded off to the nearest rupee, unless stated otherwise.

#### 23 DATE FOR AUTHORIZATION FOR ISSUE

These financial statements were authorized for issue on \_\_\_\_15 OCT 2024\_ by the Governing Body of the Association.

PATRON



#### PATIENTS' WELFARE ASSOCIATION® NON-GOVERNMENTAL, NON-POLITICAL, DMC STUDENT RUN ORGANIZATION.

بِسُمِ ٱللهِ ٱلرَّحْمَنِ ٱلرَّحِيمِ

#### **Shariah Compliance Certificate**

#### Introduction:

Patients' Welfare Association is a non-governmental, non-political organization, managed by the students of Dow Medical College since 1979. Located in the premises of Dr. Ruth K.M. Pfau, Civil Hospital Karachi, it currently provides two services Free of Cost.

- 1. Blood Transfusion Services under which PWA's Voluntary Blood Bank was established. It is the largest single outlet Blood Bank in Pakistan.
- 2. Thalassemia Services which includes provision of regular blood transfusions, iron chelation therapy, lab tests and supporting medicines, free of cost, to registered thalassemia patients in Thalassemia Daycare Centre (TDC).

#### Mechanism of utilization of Zakat:

The organization's financial needs are being covered by Zakat and Donations, that individuals and corporate throughout the world contribute towards. A qualified scholar / mufti verifies the patients' financial condition and declares if they are Zakat deserving or not. If found deserving, permission is taken by the scholar / mufti for Zakat collection, which is then spent accordingly on the patient. Under these limits, the organization uses Zakat and Donation funds very carefully.

#### Shariah Ruling:

It is thereby certified that in the capacity of Shariah, we reviewed the procedures adopted by Patients' Welfare Association for collection and utilization of Zakat.

We confirm that Patients' Welfare Association is collecting and spending Zakat fund in accordance with the principals of Islam as defined in the instructions of Shariah. It is also confirmed that whosoever will give Zakat to Patients' Welfare Association, their Zakat will be paid as per Shariah point of view.

Mufti Hussain Ahmad

Fazil w Mutakhassis from: Jamia Darul-uloo h Karachi

Cell: 0335-3450096

DR. RUTH K.M. PFAU, CIVIL HOSPITAL KARACHI.
G.P.O BOX NO. 1314, PHONE: 32435124, 32715707
WEBSITE: www.gwa-chk.ora.nk\_EMAIL ADDRESS: gwachs.gwahpo.ccm, infoidipwa-chk.ora.pk

ANNUAL REPORT 2023-2024

# Be the Lifeline: Support PWA's Mission to Save Lives

For the last 46 years, Patients' Welfare Association has been providing free-of-charge blood transfusion services, with a daily dispatch of over 150 blood bags which has only been made possible by our compassionate and altruistic donors. Based in Civil Hospital, Karachi, we receive innumerable requests for blood donations every day, with the fate of countless lives resting upon a single act of blood donation. By donating blood, you help us in saving the lives of a diverse group of patients, ranging from Trauma and emergencies to leukemia and thalassemia patients, desperately fighting for life. You have the power to save them. A single bag of blood can save three lives!

Our Thalassemia Daycare Centre is a beacon of hope for over 200 registered Thalassemia patients who rely upon monthly blood donations to survive. PWA has been nurturing their dreams and providing comfort by fully supporting them in their relentless struggle to combat Thalassemia.

By the mercy of Allah SWT, for over 45 years, we have successfully provided top quality healthcare services and catered to a multitude of patients, in which our selfless and empathetic donors have always played a great role. Your support is undoubtedly the backbone of our organization, it is indeed invaluable to our success. We urge you to keep supporting us and keep donating to help us save more precious lives in the future. Since PWA is set to remodel the Blood Bank this year, we need your continued support and assistance to make our vision a reality. As Hellen Keller said:

### "Alone we can do so little, together we can do so much"

Join us in making an impact, help us bring smiles to beautiful faces, let's brighten futures together, because *Together We Can Make A Difference*.



# Patients' Welfare Association®

REGISTRATION No. DSW (S) 399 OF 1981
Approved by S.R.O. No. CIT/COS.V/2007/404 - Dated 12-07-2006
Dow Medical College & Dr. Ruth K.M Pfau Civil Hospital, Karachi.
G.P.O. BOX NO. 1314. Phone 021-99215740-45 Ext. 5043 Direct Line: 021-32735214
Website: www.pwa-chk.org.pk E-mail: pwachk@yahoo.com , info@pwa-chk.org.pk

Ref: [MD]APR/25/03/

Date: 1744 Apx/25

### **MESSAGE**

### PATRON

Tariq Shafi

### **ADVISORS**

Shanzeh Sharif Khan Syeda Wardah Zaidi Fahad Amir Muqaddas Asif Hamza Saad

# PRESIDENT

Ayesha Fareed

# GENERAL SECRETARY & TREASURER

Muhammad Hassan Asif

### VICE PRESIDENTS

BLOOD TRANSFUSION SERVICES Syeda Amna Maqsood

# THALASSEMIA SERVICES

Shizra Shahid

# ADMINISTRATION & PLANNING

Shifa Ishaq

### **MEDIA & COMMUNICATIONS**

Uzma Aslam

### **RECORDS & REGISTRATION**

Aroma Khan

### "Miracles Do Happen"

PWA was started by the students of DOW Medical College in 1979, with the objective of supporting poor patients coming to Civil Hospital Karachi. However, Allah (SWT) gave the students a more specific path of saving the lives of hundreds of thousands of needy patients whose lives were threatened due to non-availability of screened and germ-free blood. Mostly, the blood transfusion is required when a patient's life is at stake, but the blood available was from professionals who were addicts of heroin and cocaine. Their blood was nothing but the center of all diseases.

The volunteers of PWA decided in 1982 to get rid of those addicts and start supplying neat and clean blood to the poor patients from their own resources, 100% free of cost.

This became the building of Pakistan's one of the biggest blood banks. From a small effort it became a huge source of saving lives. It was only possible through the hardwork and dedication of student volunteers to supply blood to the Civil Hospital patients. This is a unique organization which is run by the students only as there is no such example in Pakistan, and very few on the international level.

PWA has also become a place for the students to become leaders of tomorrow to excel in humanity and service to the society nationally and internationally.

One such example is the Indus Hospital, which was established by ex-volunteer students of PWA, led by Dr. Abdul Bari Khan.

I am proud of being associated with PWA for last 32 years, where I have seen 32 cabinets year after year, making PWA an example for others to follow.

PWA is also running a thalassemia day-care centre with more than 200 registered patients, under the supervision of experienced doctors and providing them neat and clean blood free of cost.

Tariq Shafi

Patron,

Patients' Welfare Association.

A non Political D.M.C. Student Activity



# Patients' Welfare Association®

REGISTRATION No. DSW (S) 399 OF 1981 Approved by S.R.O. No. CIT/COS.V/2007/404 - Dated 12-07-2006 Dow Medical College & Dr. Ruth K.M Pfau Civil Hospital, Karachi. G.P.O. BOX NO. 1314. Phone 021-99215740-45 Ext. 5043 Direct Line : 021-32735214 Website: www.pwa-chk.org.pk E-mail: pwachk@yahoo.com , info@pwa-chk.org.pk

### **PATRON**

Tariq Shafi

### **ADVISORS**

Shanzeh Sharif Khan Syeda Wardah Zaidi Fahad Amir Muqaddas Asif Hamza Saad

### **PRESIDENT** Ayesha Fareed

### **GENERAL SECRETARY** & TREASURER

Muhammad Hassan Asif

### VICE PRESIDENTS

**BLOOD TRANSFUSION SERVICES** Syeda Amna Maqsood

### THALASSEMIA SERVICES Shizra Shahid

**ADMINISTRATION & PLANNING** Shifa Ishaq

### **MEDIA & COMMUNICATIONS** Uzma Aslam

**RECORDS & REGISTRATION** Aroma Khan

### MESSAGE

Patients' Welfare Association has always been a source of inspiration not only for me and my team but also the countless volunteers it has trained over the past 45 years. Through this journey, I have learned valuable qualities like teamwork and resilience in adversity. Our core values-respect, integrity, and empathy-have been the foundation of PWA's legacy, now entering its 46th year.

I feel immense pride in my team of dedicated volunteers, and hardworking employees, who achieved incredible milestones this fiscal year. Amongst our notable achievements are receiving certification from the Pakistan Centre for Philanthropy, showing our commitment to accountability and continuous improvement. We also deployed advanced accounting software 'ERP-Next', enhancing transparency in our financial operations and strengthening the credibility of our organization. Our volunteers also organized awareness seminars across educational institutions and corporate sectors, contributing significantly to our mission to make Pakistan a Thalassemia-free nation. where 100% of blood donations are voluntary.

Our strong belief in the value of community—where organizations sharing a common goal work together for a unified cause—has always been significant in our success. I extend our heartfelt gratitude to all of our collaborators for joining hands with us and supporting our mission.

I would like to express my deepest appreciation to our donors, well-wishers, and alumni, whose trust and generosity have been the driving force behind our meaningful impact. Their contributions have enabled us to continuously improve Blood Transfusion Services and Thalassemia Services, as well as sustain our initiative to provide blood products without requiring patients to return a blood bag. It is because of their generosity that we have initiated the Remodeling Project— 'Rebuilding Hope', the aim of which is to create a state-of-the-art facility, enhancing the quality and accessibility of the services.

Above all, we owe our successes to the blessings of Almighty Allah. May He continue to guide PWA to be a beacon of hope for the patients and a nurturing ground for future leaders, Aameen.

Ayesha Fareed

President.

Patients' Welfare Association.

A non Political D.M.C. Student Activity



# Patients' Welfare Association®

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Ref: PONAPR'15 030

Date: 17th ADA/25

# PATRON

Tariq Shafi

### **ADVISORS**

Shanzeh Sharif Khan Syeda Wardah Zaidi Fahad Amir Muqaddas Asif Hamza Saad

# PRESIDENT

Ayesha Fareed

# GENERAL SECRETARY & TREASURER

Muhammad Hassan Asif

# VICE PRESIDENTS

**BLOOD TRANSFUSION SERVICES**Syeda Amna Maqsood

# THALASSEMIA SERVICES

Shizra Shahid

### **ADMINISTRATION & PLANNING**

Shifa Ishaq

### **MEDIA & COMMUNICATIONS**

Uzma Aslam

# RECORDS & REGISTRATION

Aroma Khan

### **MESSAGE**

Founded by the students of Dow Medical College in 1979, Patients' Welfare Association (PWA) began with a mission to support underprivileged patients at Civil Hospital Karachi. Guided by Allah's (SWT) blessings, PWA soon evolved to address a critical need: providing screened, germ-free blood at a time when unsafe blood from professional donors endangered lives. In 1982, student volunteers took the bold initiative to supply clean blood entirely free of cost, laying the foundation for one of Pakistan's largest blood banks.

For 45 years, PWA has been powered by the tireless efforts of student volunteers, who not only save lives but also grow into compassionate leaders. This year, I am proud to celebrate significant milestones, including receiving certification from the Pakistan Centre of Philanthropy, reflecting our commitment to transparency and accountability. The deployment of advanced accounting software, 'ERP-Next,' has further strengthened our financial operations. We deeply appreciate our donors, well-wishers, and collaborators, whose generosity enables us to provide free blood products and support over 200 patients in our Thalassemia Day-Care Centre.

As we embark on the Rebuilding Hope project to establish a state-of-the-art facility, we remain dedicated to enhancing care and saving lives. May Allah guide PWA to continue being a beacon of hope and a source of inspiration for generations to come, Aameen.

Prof. Dr. Syed Sheeraz ur Rehman

Secretary, Board of Governors, Patients' Welfare Association.

Sun-Rechung

A non Political D.M.C. Student Activity



No: MS (CHK)/2024/ Dr. Ruth K.M Pfau CIVIL HOSPITAL Baba-e Road, Karachi.

# **MESSAGE**

On behalf of the Administration, Medical Staffs, and Patients of Dr. Ruth K. M. Pfau Civil Hospital, Karachi I would like to express our heartfelt gratitude for the invaluable support your organization has consistently extended to our hospital and the patients in need.

As you are aware, our hospital serves as a tertiary care center, and we cater to a large number of patients, many of whom come from economically disadvantaged backgrounds. Your contributions whether it be a remarkable difference in the lives of countless individuals, ensuring they receive the necessary care and treatment.

Your dedication to improving the lives of the patients in our care is deeply appreciated. Your ongoing partnership has helped us enhance our services and provide an environment where patients feel supported both physically and emotionally. The positive impact of your work is evident in the improved recovery rates and patient satisfaction.

We look forward to continuing our collaboration with your esteemed organization in the future. Together, we can continue to make a difference in the lives of those who need it the most.

We extend our sincerest thanks for your continued support and dedication to the welfare of our patients.

Dr S.M. Khalid Bukhari Medical Superintendent

Dr. Ruth K. M. Pfau, Civil Hospital, Karachi

Dr. S.M. Khalid Bukhari Medical Superintendent Dr. Ruth K.M. Pfau Civil Hospital Karachi



# OFFICE OF THE PRINCIPAL

DOW MEDICAL COLLEGE & Dr. Ruth KM Pfau CIVIL HOSPITAL, KARACHI
Baba-e-Urdu Road. Karachi, Pakistan 
99215732 Facsimile 99216027 E-mail: p.dmc@duhs.edu.pk

Ref No. DMC/PO/2024 /- 2175.

21st November, 2024

# **MESSAGE**

PWA is the oldest student-led non-governmental organization, serving the patient population of Civil Hospital Karachi since the last quarter of the previous century. Over this long period, it has provided great services in the field of safe blood transfusion and thalassemia care, in addition to clinical laboratory testing and medicine provision for the poor patients. Through a transparent audit and accountability system, it has optimally utilized the donations and philanthropic contributions, and maintained the trust of its donors and well-wishers.

For decades, this Association has remained a prime and bright example of studentled charitable work, fostering leadership and management skills, building on the empathy which this premier medical teaching Institution intends to inculcate and take firm roots in our graduates. This makes them bloom into an outstanding empathic healthcare provider which is the signature quality of Dow Medical College.

I wish continued success to the Patient Welfare Association and its present and future organisers.

1

PROF. SABA SOHAIL

Principal
Dow Medical College,
Karachi.

Principal

Dow Medical College,

Karachi.



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